What's a KCOM Lightstream box (ONT)?

An ONT (Optical Network Terminal) is a white or black box that is attached to your wall, connected to the router via an Ethernet cable.

The ONT connects fibre from the CTU (Customer Terminal Unit) box – generally found outside of a property, to the inside.

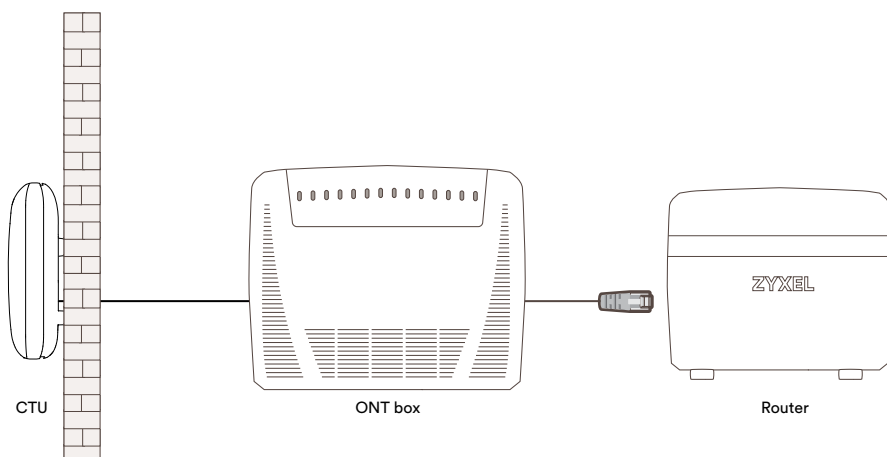We have two types of ONT – you may find either of these at your property.

Width:	19.5cm (7.75")
Height:	155cm (6.25")
Depth:	5cm (2")

Width:	15.5cm (6.1")
Height:	25cm (9.84")
Depth:	3.5cm (1.37")

To check whether you need an engineer visit before installing your router, we may ask you about the status of these lights on your ONT

CTU   ONT box   Router

Please note exact layouts can differ to illustration